



eTurn™ is the perfect solution for easy management of queuing and calling according to priority for the best cost-effectiveness ratio.

Well organized reception...

eTurn™,
allows you to
manage a queue easily

"Plug & Call" system
Easy to install
No configuration
Wired or wireless
Intuitive
Scaleable
Customizable
Many options



Reception with queue allocation

The visitor takes a ticket and can wait comfortably without risking losing their place.
Visitors can move around freely.
The queue is virtualized.
The member of staff calls the next visitor.
The member of staff can stop or re-initiate the call.
The counter display shows the number (flashing) and the workstation calling (if more than 1 workstation)
The main display shows the user the direction through arrows.

Reception with queue guide

The member of staff calls the next visitor via the call box.
The display above the counter flashes.
A general display can indicate the direction and workstation calling with directional arrows.
The visitor is directed properly when leaving the queue guide.
Voice calls are no longer necessary.
The member of staff manages the call.



Technology

Central electronic control with wired and/or wireless equipment link.
3,000 ticket manual dispenser or thermal dispenser.
Radio mode, range 50 m free field for displays, 15 m for call boxes.





Ticket dispenser

Reception console

Call box

Range of LED displays

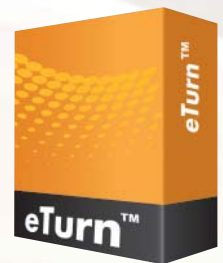


Satisfy your visitors

- Avoid arguments: no risk of being overtaken, no queue which moves faster.
- Energize waiting: visitors can enjoy your space while waiting.
- Lessen stress for your staff: no mediation between visitors.
- Give the impression of an organized reception service.

eTurn™ packs

For even more simplicity, we offer packs with all elements for a complete calling system (dispenser, power supply, cabling, display).
 Packs are available as wired or wireless systems.
 For details on packs, please visit our web site.



Options for eTurn™ packs

- Choice of colors:** for tickets and displays.
- Thermal printed ticket:** customized ticket and communication vector.
- Displays:** option to add displays.
- Electronic calling console:** 5 button call box for display the current call, "end of call/end of interview", recall of the last number, visitor absent.
- Dynamic identification of counter:** mini display synchronized with the main display
- Call via video:** IT module for display calls on screen.
- Miscellaneous:** add additional call boxes, adjustable suspension (ceiling), display extension, base and indicator extension for dispenser, etc.

For more than **27 years ESII** has been assisting its clients and partners in their development in the field of innovation and success. This experience has made us the leading company in France and a major player internationally with over 9,000 installed sites.

To go further, ESII offers the following solutions: eGestat™ and eSirius™

eTurn™ features

Welcome

- 2 operating modes: "Queue Guide" or "with ticket"
- Self-service automatic queue allocation using a manual or thermal dispenser

Tickets

- Pre-printed ticket (colors available: white, red, blue, green, yellow)
- Thermal ticket 80mm of width and length scalable (optional)

Call

- Call by number (e.g. 145)
- Setting source number
- Display of number called by office (display of 2 or 3 digits)
- General display of number called + office abbreviation (6 digit display)
- Display colors on offer: white, amber, red, green, blue, dual color, customized color
- Video and voice synthesis (optional software module)
- Call by number entry on CON06
- Customer orientation by directional arrows

Reception

- Calling the next customer in the queue
- Recalling last number
- Saving call if display in use
- Wired call box (BAP06)
- Wireless call box (BAP06)
- Electronic calling console (PAD06)

Technology / equipment control

- Wired (FTP4P) or wireless communication
- Wireless standard: ETSI EN 300 220-1

Capacity

- Number of services: 1
- Number of reception workstations: 15
- Number of ticket dispensers: 1

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