

# VIDEO SCREENS

CALL AND INFORMATION SOLUTION  
FOR YOUR CUSTOMERS



**For optimized reception and queuing management, ESII has designed video call solutions.**

These solutions inform visitors, reduce the perceived waiting time and improve your relationship with them.

FULLY  
CONFIGURABLE

REAL-TIME  
INFORMATION

PLEASANT AND  
ENTERTAINING  
WAIT

EASY  
INSTALLATION  
AND USE



Powered by Innovation

# VIDEO SCREENS

CALL AND INFORMATION SOLUTION FOR YOUR CUSTOMERS



## FEATURES

### eVideo

- Call of the visitor by number or by name
- Identification of the workstation or salesperson by their photo
- Fully configurable: position, size, background image, font, color, animations
- Transparent display available
- Display of the last number called
- List of upcoming calls with their remaining waiting time (eVisitorInfo)

### ePlayer

- Broadcast of avi, mpeg, bmp, jpeg, HTML, flash, PowerPoint formats
- Loop playback or for a set time
- Single or multiple site

## BENEFITS

### eVideo

- **Visitor information**
- **Reduction of perceived waiting-time**
- **Improved customer relationships**

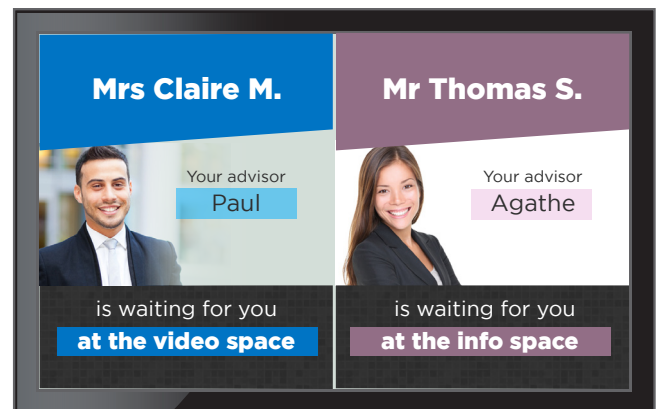
### ePlayer

- **Enhanced communication**
- **More pleasant wait**
- **Screens profitability**

## EXAMPLES OF USE



Display of next numbers called (available only with eSirius)



Call by name with staff photo associated

SERVICE	N° OF PEOPLE	WAIT
Service 1	8	4 min
Service 2	4	2 min
Service 3	8	14 min
Service 4	8	8 min

Welcome to the new ESII demonstration space for solutions

Display of waiting conditions

For a more advanced and powerful dynamic video communication system, ESII offers NeoPlayer™ solution.

Designed to animate waiting rooms with multimedia information, NeoPlayer™ manages the broadcasted content according to waiting conditions.

Further information: [www.esii.com](http://www.esii.com) / [info@esii.com](mailto:info@esii.com)



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